



State of Hawaii

Unemployment Insurance

State of Hawaii DLIR Unemployment Insurance Modernization

RFP-23-01-UI

**Pre-Offerors' Conference
March 17, 2023**



Announcements

- This meeting is being recorded.
- A copy of today's presentation will be available in HlePro.
- Q&A will be accepted at the end of today's session.
- Please use the raise hand feature in Teams.
- Questions about the project and the application should be submitted via the Written Questions submittal process.
- All responses during today's meeting will be compiled and will be posted in HlePRO.



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Agenda

- Implementation Timeline
- UI Modernization Guiding Principles
- RFP Schedule and Significant Dates
- Written Submission of Questions
- Proposals Due Date
- Offeror Demonstrations
- Hawaii Compliance Express (HCE)
- General Q&A on the RFP Process



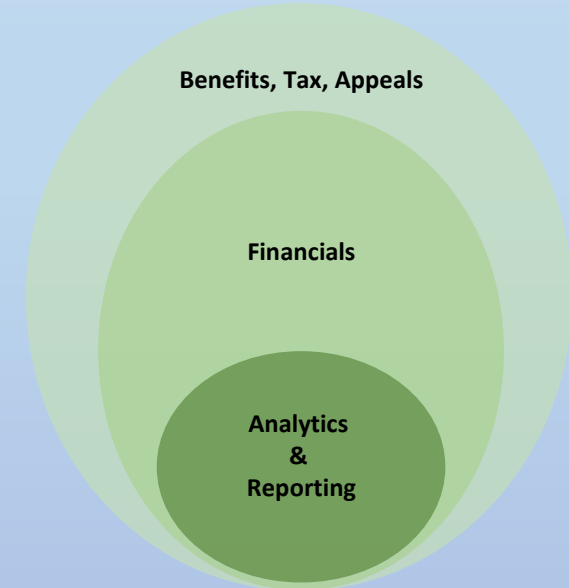
Implementation Timeline

Based on funding and other considerations, it is paramount that, the complete System solution be deployed and operational within three (3) years of the contract date.

Depending on the Offeror's proposed implementation plan, the phase dates may change as needed.

The go-live date may not change.

Phase	Due Date
Analysis and Requirements Finalization Phase	1/30/2024
Design Phase	5/29/2024
Development Phase	11/25/2024
Integration Phase	5/24/2025
System Testing Phase	11/20/2025
UAT Phase	4/19/2026
Go-Live Phase	7/18/2026





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UI Modernization Guiding Principles

- Improve System Security and Reduce Fraud
- Improve UI Core Measure Performance
- Improve Workflows
- Improve Process Automation
- Improve Analytics and Reporting



RFP Schedule and Significant Dates

Reference: Section 1.1 of the RFP

Event	Date
Solicitation Release	March 10, 2023
Pre-Proposal Conference	March 17, 2023; 10:00 A.M. HST via Teams
Written Question Submittal Deadline	March 31, 2023; 4:00 P.M. HST
State's Response to Written Questions	April 14, 2023; 5:00 P.M. HST
Proposal Due Date and Time	April 28, 2023; 4:00 P.M. HST
Evaluation Period	May 1, 2023 – June 9, 2023
Notification to Offerors Moving Forward to Round 2 of the Evaluation Process	June 9, 2023
Offeror Demonstrations	June 19, 2023 – July 15, 2023 On-Site at the DLIR Offices only.
Estimated Due Date for BAFO, if necessary	August 25, 2023; 4:00 P.M. HST
Anticipated Award Date:	September 22, 2023
Anticipated Contract Start Date	November 1, 2023



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Written Submission of Questions

Reference: Section 1.1 of the RFP

- All questions are required to be submitted in writing via HlePRO by the deadline stated in the RFP, March 31, 2023 at 4:00 pm HST.
- The State will respond to all offerors' questions also in HlePRO by April 14, 2023 by 5:00 pm HST.



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Proposals Due Date

Reference: Section 1.1 Schedule and Significant Dates

- Offerors' proposals are due on April 28, 2023 by 4:00 pm via the HiePRO system only.



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Offeror Demonstrations

Reference: Section 8.0 of the RFP

- Offerors who receive a score of 900 or greater will continue to Round 2 of the evaluation and scoring process and will be notified on Hawaii State eProcurement (HIEPRO) per the schedule outlined in Section 1.1 Schedule and Significant Dates.
- Offerors will be notified individually by June 9, 2023 of their scheduled dates and time.

Demonstration Dates: June 19, 2023 – July 15, 2023

Demonstration Location: On-Site at the DLIR Offices only.



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Hawaii Compliance Express (HCE)

- HCE is an electronic system that enables vendors doing business with the State to quickly and easily document compliance with applicable laws. HCE expedites ability to furnish proof of compliance with the requirements of [103D-310\(c\), HRS](#)
- Highly recommend verifying compliance or registering as soon as possible
- Award will not be made to a non-compliant Offeror
- Reference Section 10.7 of RFP document or visit <https://vendors.ehawaii.gov/hce>



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RFP Questions and Answers